

# **District Response to Coronavirus**

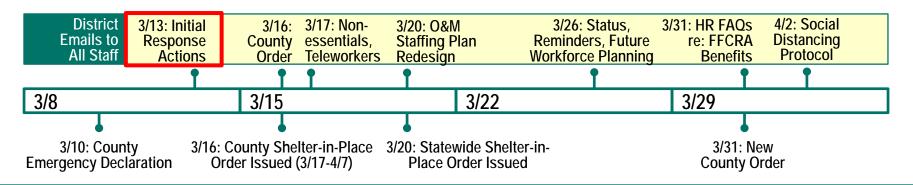
Board of Directors Meeting April 8, 2020



# **Initial Response Actions**



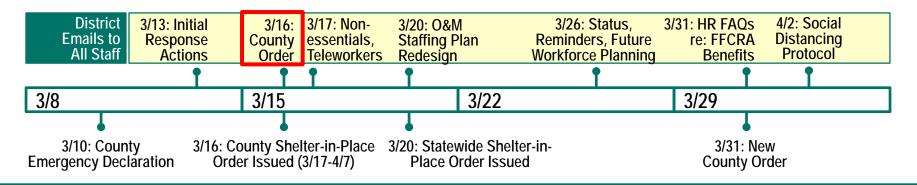
- Protecting the health, well-being, and safety of District employees is the highest priority
- Focus on prevention, implementation of precautions
  - Suspended Delta HHWCF operation, direct public access, nonessential travel, community outreach activities, plant tours, permits
  - Shared best practices for personal hygiene and prevention
  - Emphasized reducing in-person interactions and social distancing
  - Increased cleaning frequency; provided sanitizer/wipes
- Identified potential "hot spots" to be addressed
- Initiated review of critical staffing levels



## **District Operations under County Order**



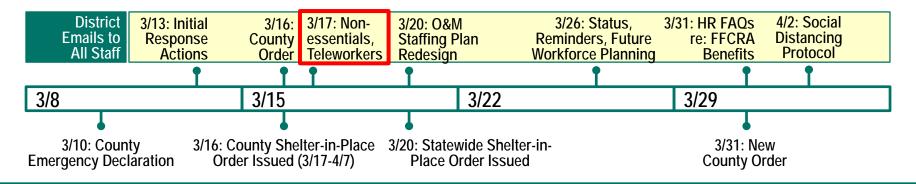
- District is considered "Essential Infrastructure" and provides "Essential Governmental Functions" to protect public health and the environment
  - Federal/state/county guidance allows District to self-determine essential personnel to support operational needs
  - Organizational focus to engrain social distancing into all aspects of workplace behaviors and interactions
  - Continued implementation of capital improvement program
  - District has taken significant actions to directly support intent of Order by identifying "non-essential" staff and migrating workforce to "teleworking" status



# **Reducing On-site Staffing Levels**



- Designated five positions as "non-essential" based on cessation of specific functions and services (four currently)
  - Employees on paid administrative leave since 3/19
- Designated majority of non-O&M/Lab staff for teleworking status to maintain essential District functions and services
  - 18 initial employees; current District total = 26 employees
  - Staff signed "Temporary Teleworking Program" agreements
  - Workforce transition to teleworking implemented from 3/19–3/23

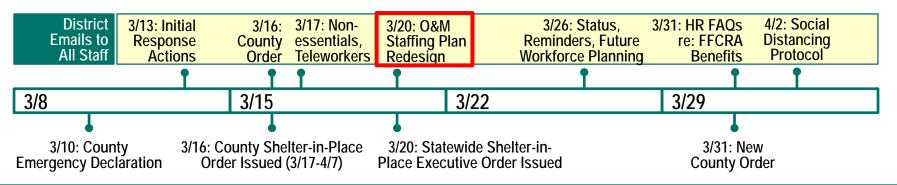


TRANSFORMING WASTEWATER TO RESOURCES

# **Protecting Critical O&M Staff**



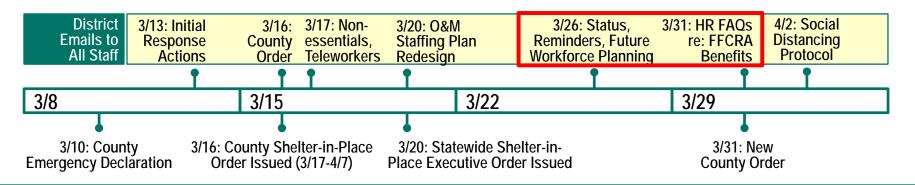
- Loss of critical O&M staff is significant threat to District
- Redesigned staffing plans to preserve two distinct teams
  - <u>Operations</u> (Teams A/B): 12-hr shifts, 7 days ON/7 days OFF; planned overtime necessary to provide 24/7 coverage
    - Focus on no physical contact between teams, intensive cleaning of common work areas during shift change between teams
  - <u>Maintenance</u> (Teams A/B): 12-hr day shifts, 3 days ON/4 days OFF; standby coverage to cover off-hours; limited paid admin leave to balance work hours; revised to three-team approach on 4/6
- Converted key common areas to "Operator Only" and "Maintenance/Lab Only" personnel



# **Workforce Planning**



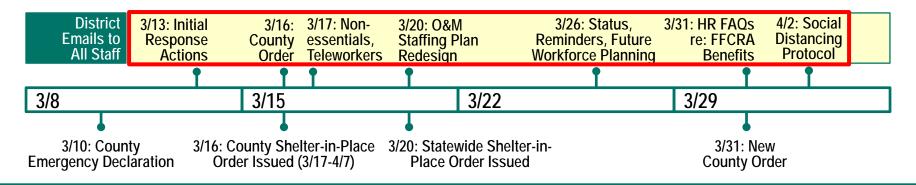
- Current Employee Status:
  - No District employees have tested positive for COVID-19
  - 85% of non-O&M/Lab staff transitioned off site
- Communicated benefits available under Families First Coronavirus Response Act (FFCRA)
- Refining O&M staffing plans, while developing contingency plan with workload prioritization if staff availability declines
- Exploring mutual aid agreements, relief from State Water Board on use of retired staff in critical functional areas



## **Protecting All On-site Staff**



- Reinforcing social distancing practices in the workplace with focus on resolving "hot spot" areas
- Reducing exposure between critical workgroup members and shifts through access restrictions, intensive cleaning
- Providing informative, timely communications to staff
- Engaging with District contractors/consultants to adhere to social distancing practices and limit engagement w/staff
  - Key focus area for capital projects due to required O&M support



### Capital Improvement Program Planning/Design Projects In Progress



- Resource Recovery Facility Master Plan
- Switchgear Replacement Project
- Antioch Conveyance System
  Improvements
- Office Building Rehabilitation
- Asset Management Program
- On-site Fueling Tanks
- Aboveground Fueling Tanks
- SCADA Upgrades
- Vactor Dump Station
- Triangle Pump Station Rehabilitation
- Antioch Brackish Water Desalination

- Limited interactions w/O&M personnel
- Incorporation of
- social distancing practices
  - Reduced in-person interactions

### Capital Improvement Program Construction Projects In Progress



- Conducted careful review of in-progress projects, most of which address critical infrastructure improvement needs
  - Headworks Improvements (\$12.5M)
  - Pump Station Facilities Repair (\$11.5M)
  - Primary Clarifier Area Improvements (\$3.6M)
  - Antioch Conveyance System Improvements (\$350k)
  - Bay Point Sewer Repairs Phase 4 (\$3.8M)
  - Sodium Bisulfite Tank Replacement (\$0.7M)
  - Brine Transfer Facility (\$1.2M)

- Staff will prioritize
  O&M staff support to maintain progress
- Notified contractors/ consultants re: social distancing measures on 3/31
- Dedicated Ops staff
- Building Roof Replacement (\$2.0M) SUSPENDED
- Reduced O&M support due to declining staff availability will impact construction project progress

# **Next Steps**



- Maintain focus on securing additional required PPE
- Continue developing staffing contingency plans
- Monitor impacts of significant increase in use of nonflushable wipes on pump stations and treatment plant
- Emphasize professional development and organizational improvement initiatives for teleworking employees, where possible
- Engage in significant two-way information sharing with peer agencies, industry associations
- Monitor available federal infrastructure funding and U.S. EPA/State Water Board guidance regarding NPDES permit compliance



## Declaration of Public Emergency in Response to COVID-19

Board of Directors Meeting April 8, 2020



## COVID-19 Emergency Declarations Federal, State, and Local Level



Date	Key Actions
3/4	Governor Newsom proclaimed a statewide emergency
3/10	Contra Costa County proclaimed a local emergency
3/11	WHO declared a worldwide COVID-19 pandemic
3/13	U.S. President declared a National Emergency
3/16	Health Officer of Contra Costa County (CCC) declared a local public health emergency, issued shelter-in-place order through 4/7
3/19	State Public Health Officer issued statewide shelter-in-place order
3/22	State Public Health Officer designated 16 critical infrastructure sectors, including water/wastewater operations, and critical public works projects
3/31	Health Officer of CCC issued shelter-in-place order through 5/3 (superseded 3/16 order)

## District Response to COVID-19 Key GM Actions (within authority)



- Suspended Delta HHWCF, direct public access to both admin. buildings, employee travel, community outreach events, and plant tours
- Designated five employees (four currently) as "non-essential" due to cessation of specific services/functions; placed on paid admin. leave
- Designated 26 employees for "teleworking" status
- Implemented redesign of staffing plans and shift schedules for critical O&M staff, which includes unavoidable use of overtime in Operations, and use of standby pay and paid admin. leave in Maintenance
- Determined that current District capital projects are necessary to O&M of District's essential infrastructure (except Office Building Roof Replacement)
- Allowed use of any accrued leave balances if an employee has exhausted sick leave balance
- Authorized advancing 80 hours of sick leave (to be repaid) if an employee has exhausted all available accruals AND leave options under FFCRA

## Recommended Board Action Adopt Resolution



- 1. Acknowledging local emergency declared by County
- 2. Acknowledging GM personnel actions and reaffirm as appointing authority to administer all staffing changes, designations, and personnel actions
- 3. Authorizing GM to use up to \$350,000 to contract for materials, supplies, and services with discretion of purchasing policy application
- 4. Authorizing GM to use up to \$500,000 for additional contingencies on District public works projects if costs increase due to supply chain issues, increased material costs, and/or project delays/modifications